

# Frequently Asked Questions



## **Do you provide linen and towels?**

Yes, all our accommodation is equipped with linen and towels.

## **Do you provide pool towels?**

No, please bring your own towels to use for the pool and beach.

## **What are the opening hours of Reception?**

Reception is open from 8.30am to 4.30pm 7 days a week, with the exception of Christmas Day when Reception is closed.

## **What are the check in and check out times?**

Check in is after 2.00pm and check out is before 10.00am.

## **Where do I collect my key if I am arriving outside of Reception hours?**

If you will be arriving after hours, please phone Reception prior to arrival on 9755 4388 to arrange key collection.

## **Is Wi-Fi available on the property?**

Yes, there is a free Wi-Fi hotspot available at Reception and around the pool areas.

## **How far are you from the town of Busselton?**

Cape View Beach Resort is situated approximately 7.7km from the town centre of Busselton.

## **Does each unit have a laundry?**

Yes, each unit is equipped with a laundry containing a washing machine and clothes dryer.

## **What cooking facilities are available in each unit?**

Each unit has a fully equipped kitchen which includes a full oven, hotplate, full size fridge, dishwasher and microwave.

## **Can I smoke in the unit?**

No, all units are non-smoking. Smoking is only allowed outside in courtyards and on balconies.

## **Is there a hairdryer in the unit?**

Some units have hairdryers attached to the wall in the main bathroom. If your unit does not have a hairdryer please ask to borrow one from Reception.

## **Is there parking available?**

Yes, each unit has at least one parking space available. Any additional cars, boats or trailers may need to be parked in one of our common area car parks.

## **Do you have cots, highchairs, rollaway beds for hire?**

All of the above are available for hire during your stay for a small fee.

## **Are there any shops nearby?**

Yes, there is a convenience store, bottle shop, cafe, fish and chip shop, chemist, newsagent and food hall within walking distance.

## **Are there any restaurants nearby?**

Busselton and Dunsborough have many restaurants and takeaway food outlets. A list of these is provided in your room.